Rheem Australia Pty Ltd ABN 21 098 823 511



TERMS & CONDITIONS
RHEEM SOLAR SPECIALIST NETWORK
(Applicable in NSW, VIC, ACT, QLD, SA & WA only)
"SMART HOT WATER
SMARTER SAVINGS"
TRADE-IN OFFER
On
Residential Solar Hot Water Systems & Heat Pumps
1st Nov.'26 to 28th Feb. 27

1. TERMS

Rheem Australia Pty Limited (ABN 21 098 823 511) of 1 Alan Street, Rydalmere, NSW 2116 (**Rheem**) likes to reward its loyal customers. To check if you are eligible for the **Smart Hot Water – Smarter Savings Offer** you must comply with these promotional terms.

These terms set out the basis on which Rheem will provide **Smart Hot Water – Smarter Savings Offer** for the participating products listed at the end of the document. This offer is applicable for water heaters purchased as a system and listed in the Schedule of Participating Products as a complete system. These include:

- **$250* on all listed Rheem Loline, Premier Loline, Hiline and Premier Hiline Systems and Heat Pumps Non-Wi-Fi range of all sizes**

- **$400* on AmbiPower 280L Wi-Fi Range of Heat Pumps Only as below.**
  1. AmbiPower 280 Wi-Fi Hardwired Models - 551E280R5NT & 551E280R5NT/BL and
  2. AmbiPower 280L Wi-Fi Plug & Lead Models 551E280R3PT & 551E280R3PT/BL.

  Note: As shown in the Schedule of Participated Products, systems with a Stainless-Steel tank are not available in WA.

PLEASE NOTE:
The **"SMART HOT WATER - SMARTER SAVINGS" TRADE-IN OFFER**
Offer is available only through the participating Rheem Solar Specialist (RSS) dealer.
This is a Point of Sale / Trade-In Discount Offer. This promotion is not a cashback offer, Gift Card or a redemption offer.

2. Promotion Period

a. This promotion commences on **1st Nov.'26 and ends at 11:59pm AEST on 28th Feb. 27** (Promotion Period). No extensions to the promotion period will be offered unless otherwise determined by Rheem. However, Rheem reserves the right to close the

promotion at an earlier date.

3. **Eligibility, Registration and Claims**

   a. Participation is only open to Australian residents aged 18 years and over (**Participant**) who **purchase a Participating Product from an Authorised Rheem Solar Specialist**.

   b. This **Smart Hot Water – Smarter Savings Offer** is not available if the Participant is participating in any other Offer relating to Rheem or the Participating Products, or is receiving project, government or builder pricing, or who subsequently agrees to a rebate arrangement in relation to the Participating Products. Purchases for and in the name of trusts, companies, businesses, commercial or residential developers/ developments and purchases by subcontractors, installers and resellers are not eligible.

4. **Government incentives**
   a. **Small-scale Technology Certificates (STCs)** might be available. Small-scale Technology Certificates (STCs) provide a financial incentive to encourage the installation of solar and Heat Pump water heaters provided under a Federal Government legislated scheme
   b. **NSW Only** - NSW Home Energy Efficiency Retrofit (HEER) is for Heat pump and solar water heaters in households and small business available. The Energy Saving Scheme (ESS) is a certificate trading scheme and not a rebate scheme. Under the ESS, an ACP (Accredited Certificate Provider) creates Energy Savings Certificates (ESCs) for the energy savings that arise from the equipment upgrades delivered.
   c. **Victoria Only** - Victorian Energy Efficiency Certificates (VEECs) are electronic certificates created under the Victorian Energy Upgrades (VEU) program when certain energy efficiency activities are undertaken in residential or non-residential premises.
   d. Financial benefit arising from the tradeable STCs, VEECs & ESCs certificates value is subject to change. Please refer to www.solar.rheem.com.au/offers-and-incentives for further details. Can only be claimed after installation is completed.
   e. Applicability criteria apply

5. **Interest Free is a separate offer not in conjunction with this offer that can be made by the Rheem Solar Specialist at their discretion and cost.** Finance is offered by Zip Money Payments Pty Ltd (ABN 58 164 440 993) (Australian Credit License 441878) ("ZIP"). The Participant has to be accepted by Zip Money to be eligible and agree to their terms and conditions - https://zip.co/terms and https://zip.co/au/zip-money . Please read their PDS – Product Disclosure Statement available on their website www.zipmoney.com.au. Minimum monthly repayments are required. Paying only the minimum monthly repayment amount will generally not repay a purchase within the interest free period Available to approved applicants only and subject to completion of satisfactory credit check. Minimum monthly repayments are required. Paying only the minimum monthly repayment amount will generally not repay a purchase within the interest free period. A monthly account fee will also apply and a one-off establishment fee may apply for new customers. Any balance outstanding at the expiry of the interest free period will be charged at the current standard variable rate. Other charges may be payable, see T&Cs. Interest, fees and charges subject to change. Terms & Conditions apply and are available on application. See your contract for further details. Credit provided by ZipMoney Payments Pty Ltd (ABN 58 164 440 993), Australian Credit License Number 441878).

6. To be eligible to participate in the above Offer:
   a. A Participant must purchase a Participating Product during the Promotion Period
   b. Only 1 claim can be submitted for each Participating Product purchased by the Participant for any one physical property address.

7. Rheem reserves the rights, at any time to:

a. Verify the validity of Registrations, claims and Participants (including their identity, age and place of residence) and
b. Disqualify a Participant who has breached any of these terms.

8. General

a. All costs related to participating in this Promotion, and any tax liability arising out of the participating in this Promotion, are the responsibility of the Participant.

b. This Offer cannot be used in conjunction with any other Offer during the same period unless prior agreement has been made between the individual Rheem Solar Specialist and the Participant.

c. No volume or trade type purchases are eligible under this offer unless Rheem Australia has agreed in writing prior.

d. No further discount, cash, credit or goods of other types will be offered in conjunction with this Offer.

9. Solar Incentive refers to the financial benefit which can result from creating or assigning the right to create Small-scale Technology Certificates (STCs). To receive the financial benefit of STCs for the installation of a solar water heater or heat pump water heater:
   a. It is the Owner of the system at the time of its installation who has the right, under the Act, to create or assign their right to create Certificates to a Registered Agent for the installation of an eligible solar hot water or heat pump. No other person or entity can legally create or assign the right to create Certificates unless contractually agreed.
   b. You can create Certificates directly by registering with the Clean Energy Regulator and become an Agent or you can assign your right to create Certificates to a registered Agent such as Rheem Australia Pty Ltd (Rheem) ABN 21 098 823 511. You are not obliged to assign your right to create Certificates to Rheem. If you choose to do so, you will receive the financial benefit either by Point-of-Sale Discount or after the Certificates have been created.
   c. The time at which a water heater is taken to have been installed (date of installation) is the date when it is first able to produce and deliver hot water heated by both solar energy and its booster and is capable of delivering hot water day or night.
   d. Rheem will not pay compensation for any variance and reserves the right to change the price offered for Certificates without notification. Rheem will pay their rate for STCs as at the day of receiving the STC Assignment form.
   e. The Rheem STC Assignment form and required supporting documentation, with all required information complete and correct, must be received by the Rheem Administration within 11 months of the installation date, in order to allow the creation of Certificates by Rheem, otherwise a financial benefit may not be paid. Certificates must be created within 12 months of the installation date.
   f. For information on STCs please visit the Clean Energy Regulator website https://www.cleanenergyregulator.gov.au/RET/How-to-participate-in-the-Renewable-Energy-Target

10. Rheem collects Participants' personal information in order to conduct this Promotion. If the personal information requested by Rheem is not provided, the Participant may not participate in this Promotion. The Participant's personal information will be handled by Rheem in accordance with its Privacy Policy which can be found at www.rheem.com.au/privacy. By participating in this promotion, each Participant is consenting to Rheem's handling of the Participant's personal information in accordance with the Rheem Privacy Policy. This use includes the use of the Participant's personal information for direct marketing purposes. Participants may choose to opt-out of the use of their personal information for direct marketing purposes by contacting Rheem's privacy officer either by:

a. post to 1 Alan Street, Rydalmere, NSW 2116, Australia or PO Box 7508, Silverwater NSW 2128; or
b. email to privacy@rheem.com.au; or
c. telephone on 1300 446 029.

11. A Participant cannot assign or transfer or purport to assign or transfer to any other person any of its rights under these Terms. Rheem may assign or transfer to a related party any of its rights or obligations under these Terms

12. Offer not valid on Rheem Electric Solar Ready SS water heater and Rheem Electric Solar Ready VE water heaters when they are purchased and installed as an electric water heater only and not as part of a complete solar water heater system.

LIST OF PARTICIPATING PRODUCTS

	Rheem Solar Stainless Steel Roof Systems	All States incl. WA	All States excl. WA	WA Only
	52H & 52L With NPT Series Collectors			
	Non-Frost Models		**YES**	
52L180M575/1NPT	Rheem 52L180 1xNPT 2.4kW Silver Grey		**YES**	
52L300M525/2NPT	Rheem 52L300 2xNPT 2.4kW Night Sky		**YES**	
52L300M575/2NPT	Rheem 52L300 2xNPT 2.4kW Silver Grey		**YES**	
52L300M580/2NPT	Rheem 52L300 2xNPT 2.4kW Woodland Grey		**YES**	
52L300M725/2NPT	Rheem 52L300 2xNPT 3.6kW Night Sky		**YES**	
52L300M775/2NPT	Rheem 52L300 2xNPT 3.6kW Silver Grey		**YES**	
52L300M780/2NPT	Rheem 52L300 2xNPT 3.6kW Woodland Grey		**YES**	
	Frost Protected Models			
52H180M775/1NPT	Rheem 52H180 1xNPT 3.6kW Silver Grey		**YES**	
52H300M575/2NPT	Rheem 52H300 2xNPT 2.4kW Silver Grey		**YES**	
52H300M725/2NPT	Rheem 52H300 2xNPT 3.6kW Night Sky		**YES**	
52H300M775/2NPT	Rheem 52H300 2xNPT 3.6kW Silver Grey		**YES**	
52H300M780/2NPT	Rheem 52H300 2xNPT 3.6kW Woodland Grey		**YES**	
52H300M575/3NPT	Rheem 52H300 3xNPT 2.4kW Silver Grey		**YES**	
52H300M725/3NPT	Rheem 52H300 3xNPT 3.6kW Night Sky		**YES**	
52H300M775/3NPT	Rheem 52H300 3xNPT 3.6kW Silver Grey		**YES**	
52H300M780/3NPT	Rheem 52H300 3xNPT 3.6kW Woodland Grey		**YES**	
	52H & 52L With L Collectors			
	Non-Frost Models		**YES**	
52L180M575/1L	Rheem 52L180 1xL 2.4kW Silver Grey		**YES**	
52L300M525/2L	Rheem 52L300 2xL 2.4kW Night Sky		**YES**	
52L300M575/2L	Rheem 52L300 2xL 2.4kW Silver Grey		**YES**	
52L300M580/2L	Rheem 52L300 2xL 2.4kW Woodland Grey		**YES**	
52L300M725/2L	Rheem 52L300 2xL 3.6kW Night Sky		**YES**	
52L300M775/2L	Rheem 52L300 2xL 3.6kW Silver Grey		**YES**	
52L300M780/2L	Rheem 52L300 2xL 3.6kW Woodland Grey		**YES**	
	Frost Protected Models			
52H180M775/1L	Rheem 52H180 1xL 3.6kW Silver Grey		**YES**	
52H300M575/2L	Rheem 52H300 2xL 2.4kW Silver Grey		**YES**	
52H300M725/2L	Rheem 52H300 2xL 3.6kW Night Sky		**YES**	
52H300M735/2L	Rheem 52H300 2xL 3.6kW Manor Red		**YES**	
52H300M775/2L	Rheem 52H300 2xL 3.6kW Silver Grey		**YES**	
52H300M780/2L	Rheem 52H300 2xL 3.6kW Woodland Grey		**YES**	
52H300M575/3L	Rheem 52H300 3xL 2.4kW Silver Grey		**YES**	
52H300M725/3L	Rheem 52H300 3xL 3.6kW Night Sky		**YES**	
52H300M775/3L	Rheem 52H300 3xL 3.6kW Silver Grey		**YES**	
52H300M780/3L	Rheem 52H300 3xL 3.6kW Woodland Grey		**YES**	

	52H & 52L With CSA2007 Series Collectors			
	Non-Frost Models			
52L180M575/1CS07	Rheem 52L180 1xCSA2007 2.4kW Silver Grey		**YES**	
52L300M525/2CS07	Rheem 52L300 2xCSA2007 2.4kW Night Sky		**YES**	
52L300M575/2CS07	Rheem 52L300 2xCSA2007 2.4kW Silver Grey		**YES**	
52L300M580/2CS07	Rheem 52L300 2xCSA2007 2.4kW Woodland Grey		**YES**	
52L300M725/2CS07	Rheem 52L300 2xCSA2007 3.6kW Night Sky		**YES**	
52L300M775/2CS07	Rheem 52L300 2xCSA2007 3.6kW Silver Grey		**YES**	
52L300M780/2CS07	Rheem 52L300 2xCSA2007 3.6kW Woodland Grey		**YES**	
	Frost Protected Models			
52H180M775/1CS07	Rheem 52H180 1xCSA2007 3.6kW Silver Grey		**YES**	
52H300M575/2CS07	Rheem 52H300 2xCSA2007 2.4kW Silver Grey		**YES**	
52H300M725/2CS07	Rheem 52H300 2xCSA2007 3.6kW Night Sky		**YES**	
52H300M775/2CS07	Rheem 52H300 2xCSA2007 3.6kW Silver Grey		**YES**	
52H300M780/2CS07	Rheem 52H300 2xCSA2007 3.6kW Woodland Grey		**YES**	
	Rheem Solar Vitreous Enamel Roof Systems			
	52D & 52C With NPT Series Collectors			
	Non-Frost Models – With TRV			
52D180R5/1NPT	Rheem 52D180 1xNPT 2.4kW TRV Silver Grey	**YES**		
52D180R5/1NPT	Rheem 52D180 1xNPT 2.4kW TRV Silver Grey	**YES**		
52D180R7/1NPT	Rheem 52D180 1xNPT 3.6kW TRV Silver Grey	**YES**		
52D300R5/2NPT	Rheem 52D300 2xNPT 2.4kW TRV Silver Grey	**YES**		
52D300R7/2NPT	Rheem 52D300 2xNPT 3.6kW TRV Silver Grey	**YES**		
52D300R525/2NPT	Rheem 52D300 2xNPT 2.4kW TRV Night Sky			**YES**
52D300R580/2NPT	Rheem 52D300 2xNPT 2.4kW TRV Woodland Grey			**YES**
	Non-Frost Models – Without TRV			
52D180R5/1NPT-NT	Rheem 52D180 1xNPT 2.4kW Silver Grey (no TRV)			**YES**
52D300R5/2NPT-NT	Rheem 52D300 2xNPT 2.4kW Silver Grey (no TRV)			**YES**
52D300R525/2NPT-NT	Rheem 52D300 2xNPT 2.4kW Night Sky (no TRV)			**YES**
52D300R580/2NPT-NT	Rheem 52D300 2xNPT 2.4kW Woodland Grey (no TRV)			**YES**
	Frost Protected Model			
52C180R5/1J	Rheem 52C180 1xJ 2.4kW Silver Grey	**YES**		
52C300R5/2NPT	Rheem 52C300 2xNPT 2.4kW Silver Grey	**YES**		
52C300R7/2NPT	Rheem 52C300 2xNPT 3.6kW Silver Grey	**YES**		

	Rheem Solar Electric Boosted Ground Systems			
	Loline SS Direct Series			
5A2325M72/2NPT	Rheem Loline SS 5A2325 2-NPT 3.6KW		**YES**	
5A2325M72/3NPT	Rheem Loline SS 5A2325 3-NPT 3.6KW		**YES**	
5A2325M72/2CS07	Rheem Loline SS 5A2325 2-CS07 3.6KW (Zones 3 & 4 only)		**YES**	
	Loline VE Direct NPT Series			
51127107/2NPT	Rheem Loline VE 511271 2xNPT 3.6kW	**YES**		
51127107/3NPT	Rheem Loline VE 511271 3xNPT 3.6kW	**YES**		
51132507/2NPT	Rheem Loline VE 511325 2xNPT 3.6kW	**YES**		
51132507/3NPT	Rheem Loline VE 511325 3xNPT 3.6kW	**YES**		
51141007/2NPT	Rheem Loline VE 511410 2xNPT 3.6kW	**YES**		
51141007/3NPT	Rheem Loline VE 511410 3xNPT 3.6kW	**YES**		
	Loline VE Direct CS07 Series			
	(Recommended for Zones 3 & 4 only)			
51127107/2CS07	Rheem Loline VE 511271 2xCSA2007 3.6kW	**YES**		
51132507/2CS07	Rheem Loline VE 511325 2xCSA2007 3.6kW	**YES**		
51141007/2CS07	Rheem Loline VE 511410 2xCSA2007 3.6kW	**YES**		
51141007/3CS07	Rheem Loline VE 511410 3xCSA2007 3.6kW	**YES**		
	Loline VE Solar Ready Direct Series			
51M250S/2NPT	Rheem SR VE 250 Lolne 2-NPT 3.6kW	**YES**		
51M250S/3NPT	Rheem SR VE 250 Loline 3-NPT 3.6kW	**YES**		
51M250S/2CS07	Rheem SR VE 250 Loline 2-CSA2007 3.6kW	**YES**		
51M315S/2NPT	Rheem SR VE 315 Loline 2-NPT 3.6kW	**YES**		
51M315S/3NPT	Rheem SR VE 315 Loline 3-NPT 3.6kW	**YES**		
51M315S/2CS07	Rheem SR VE 315 Loline 2-CSA2007 3.6kW	**YES**		
	Premier Loline Drain Back SPA Series – Frost Protected			
59127007/2SP	Rheem Premier Loline 591270 2xSPA2000 3.6kW	**YES**		
59127007/3SP	Rheem Premier Loline 591270 3xSPA2000 3.6kW	**YES**		
	Premier Loline Drain Back CS07 Series – Frost Protected			
59127007/2CS07	Rheem Premier Loline 591270 2xCSA2007 3.6kW	**YES**		
59127007/3CS07	Rheem Premier Loline 591270 3xCSA2007 3.6kW	**YES**		
	Rheem Solar Gas Boosted Ground Systems			
	Premier Loline Drainback SPA Series – Frost Protected			
596270/2SP-NG	Rheem Premier Loline 596270 2xSPA2000 26L Natural	**YES**		
596270/2SP-PG	Rheem Premier Loline 596270 2xSPA2000 26L Propane	**YES**		
596270/3SP-NG	Rheem Premier Loline 596270 3xSPA2000 26L Natural	**YES**		
596270/3SP-PG	Rheem Premier Loline 596270 3xSPA2000 26L Propane	**YES**		
	Premier Loline Drainback CS07 Series – Frost Protected			
596270/2CS07-NG	Rheem Premier Loline 596270 2xCSA2007 26L Natural	**YES**		
596270/2CS07-PG	Rheem Premier Loline 596270 2xCSA2007 26L Propane	**YES**		
596270/3CS07-NG	Rheem Premier Loline 596270 3xCSA2007 26L Natural	**YES**		
596270/3CS07-PG	Rheem Premier Loline 596270 3xCSA2007 26L Propane	**YES**		

	Rheem Heat Pump Systems			
	AmbiPower MDc-180 Rheem Series Heat Pump			
	R513a Refrigerant Range			
551D180C3P	Rheem Ambipower MDc-180 Heat Pump R513a 1.4kW Plug & Lead	**YES**		
551D180C3P/B	Rheem Ambipower MDc-180 Heat Pump R513a 1.4kW Plug & Lead Blue Anode	**YES**		
551D180C5	Rheem Ambipower MDc-180 Heat Pump R513a 2.4kW	**YES**		
551D180C5/B	Rheem Ambipower MDc-180 Heat Pump R513a 2.4kW Blue Anode	**YES**		
	Ambiheat HDc-270 Platinum Series Heat Pump			
	R513a Refrigerant Range			
571D270R5	Rheem Ambiheat HDc-270 HP Sidev R513a 2.4kW	**YES**		
571D270R5/B	Rheem Ambiheat HDc-270 HP R513a 2.4Kw Blue Anode	**YES**		
	AmbiPower 280e Rheem Series Heat Pump			
Non-WI-Fi Range	**R290 Refrigerant Range**			
551E280G3P	Rheem AmbiPower 280e R290 Heat Pump 1.5kW Plug Lead	**YES**		
551E280G3P/BL	Rheem AmbiPower 280e R290 Heat Pump 1.5kW Plug Lead Blue Anode	**YES**		
551E280G5	Rheem AmbiPower 280e R290 Heat Pump 2.4kW	**YES**		
551E280G5/B	Rheem AmbiPower 280e R290 Heat Pump 2.4kW Blue Anode	**YES**		
WI-Fi Range				
551E280R5NT	Rheem AmbiPower 280e R290 Heat Pump 2.4kW Wi-Fi	**YES**		
551E280R5NT/BL	Rheem AmbiPower 280e R290 Heat Pump 2.4kW Blue Anode Wi-Fi	**YES**		
551E280R3PT	Rheem AmbiPower 280e R290 Heat Pump 1.5kW Plug Wi-Fi	**YES**		
551E280R3PT/BL	Rheem AmbiPower 280e R290 Heat Pump 1.5kW Plug Wi-Fi Blue Anode	**YES**		
	AmbiPower Split 5kW R290 Rheem Series Heat Pump Complete			
	R290 Refrigerant Range			
565E315R0	Rheem Ambipower Split 565E315 HP SYS VE R290		**YES**	
565E32AM0	Rheem Ambipower Split 565E32A HP SYS SS R290		**YES**	

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