



TERMS & CONDITIONS

RHEEM SOLAR SPECIALIST NETWORK

(Applicable in NSW, VIC, ACT, QLD, SA & WA only)

"SMARTER WAY TO HEAT WATER"

TRADE-IN OFFER

On

Residential Solar Hot Water Systems & Heat Pumps

3rd Aug. 2026 to 31st Oct. 2026

1. TERMS

Rheem Australia Pty Limited (ABN 21 098 823 511) of 1 Alan Street, Rydalmere, NSW 2116 (Rheem) likes to reward its loyal customers. To check if you are eligible for the **Smarter Way to Heat Water Trade-in Offer** you must comply with these promotional terms.

These terms set out the basis on which Rheem will offer **Smarter Way to Heat Water Trade-in Offer** is for the range below. This offer is applicable for water heaters purchased as a system and listed in the Schedule of Participating Products as a complete system. These include:

- **\$250*** on all listed Rheem Loline, Premier Loline, Hiline and Premier Hiline Systems and Heat Pumps **NON-Wi-Fi range of all sizes**
- **\$400*** on AmbiPower 280L Wi-Fi Range of Heat Pumps Only as below.
 1. AmbiPower 280 Wi-Fi Hardwired Models - 551E280R5NT & 551E280R5NT/BL and
 2. AmbiPower 280L Wi-Fi Plug & Lead Models 551E280R3PT & 551E280R3PT/BL.

Note: As shown in the Schedule of Participated Products, systems with a Stainless-Steel tank are not available in WA.

PLEASE NOTE:

The Smarter Way to Heat Water Trade-in Offer

Is available only through the participating Rheem Solar Specialist (RSS) dealer.

This is a Point of Sale Discount Offer.

This promotion is not a cashback offer, Gift Card or a redemption offer.

2. Promotion Period

- a. This promotion commences on **3rd August 2026 and ends at 11:59pm AEST on 31st October 2026** (Promotion Period). No extensions to the promotion period will be offered until decided by the Rheem. However, Rheem reserves the right to close the promotion at an earlier date.



3. Eligibility, Registration and Claims

- a. Participation is only open to Australian residents aged 18 years and over (**Participant**) who **purchase a Participating Product from an Authorised Rheem Solar Specialist**.
- b. This **Smarter Way to Heat Water Trade-in Offer** is not available if the Participant is participating in any other Offer relating to Rheem or the Participating Products, or is receiving project, government or builder pricing, or who subsequently agrees to a rebate arrangement in relation to the Participating Products. Purchases for and in the name of trusts, companies, businesses, commercial or residential developers/ developments and purchases by subcontractors, installers and resellers are not eligible.

4. Government incentives

- a. **Small-scale Technology Certificates (STCs)** might be available. Small-scale Technology Certificates (STCs) provide a financial incentive to encourage the installation of solar and Heat Pump water heaters provided under a Federal Government legislated scheme
- b. **NSW Only** - NSW Home Energy Efficiency Retrofit (HEER) is for Heat pump and solar water heaters in households and small business available. The Energy Saving Scheme (ESS) is a certificate trading scheme and not a rebate scheme. Under the ESS, an ACP (Accredited Certificate Provider) creates Energy Savings Certificates (ESCs) for the energy savings that arise from the equipment upgrades delivered.
- c. **Victoria Only** - Victorian Energy Efficiency Certificates (VEECs) are electronic certificates created under the Victorian Energy Upgrades (VEU) program when certain energy efficiency activities are undertaken in residential or non-residential premises.
- d. Financial benefit arising from the tradeable STCs, VEECs & ESCs certificates value is subject to change. Please refer to www.solar.rheem.com.au/offers-and-incentives for further details. Can only be claimed after installation is completed.
- e. Applicability criteria apply

5. **Interest Free is a separate offer that can be made by the Rheem Solar Specialist at their discretion and cost and not in conjunction with this offer.** Finance is offered by Zip Money Payments Pty Ltd (ABN 58 164 440 993) (Australian Credit License 441878) ("ZIP"). The Participant has to be accepted by Zip Money to be eligible and agree to their terms and conditions - <https://zip.co/terms> and <https://zip.co/au/zip-money>. Please read their PDS – Product Disclosure Statement available on their website www.zipmoney.com.au. Minimum monthly repayments are required. Paying only the minimum monthly repayment amount will generally not repay a purchase within the interest free period Available to approved applicants only and subject to completion of satisfactory credit check. Minimum monthly repayments are required. Paying only the minimum monthly repayment amount will generally not repay a purchase within the interest free period. A monthly account fee of \$7.95 will also apply and a one-off establishment fee may apply for new customers. Any balance outstanding at the expiry of the interest free period will be charged at the standard variable rate, 25.9% per annum as at 1 May 2023. Other charges may be payable, see T&Cs. Interest, fees and charges subject to change. Terms & Conditions apply and are available on application. See your contract for further details. Credit provided by ZipMoney Payments Pty Ltd (ABN 58 164 440 993), Australian Credit License Number 441878).

6. To be eligible to participate in the above Offer:

- a. A Participant must purchase a Participating Product during the Promotion Period
- b. Only 1 claim can be submitted for each Participating Product purchased by the Participant for any one physical property address.

7. Rheem reserves the rights, at any time to:



- a. Verify the validity of Registrations, claims and Participants (including their identity, age and place of residence) and
- b. Disqualify a Participant who has breached any of these terms.

8. General

- a. All costs related to participating in this Promotion, and any tax liability arising out of the participating in this Promotion, are the responsibility of the Participant.
 - b. This Offer cannot be used in conjunction with any other Offer during the same period unless prior agreement has been made between the individual Rheem Solar Specialist and the Participant.
 - c. No volume or trade type purchases are eligible under this offer unless Rheem Australia has agreed in writing prior.
 - d. No further discount, cash, credit or goods of other types will be offered in conjunction with this Offer.
9. Solar Incentive refers to the financial benefit which can result from creating or assigning the right to create Small-scale Technology Certificates (STCs). To receive the financial benefit of STCs for the installation of a solar water heater or heat pump water heater:
- a. It is the Owner of the system at the time of its installation who has the right, under the Act, to create or assign their right to create Certificates to a Registered Agent for the installation of an eligible solar hot water or heat pump. No other person or entity can legally create or assign the right to create Certificates unless contractually agreed.
 - b. You can create Certificates directly by registering with the Clean Energy Regulator and become an Agent or you can assign your right to create Certificates to a registered Agent such as Rheem Australia Pty Ltd (Rheem) ABN 21 098 823 511. You are not obliged to assign your right to create Certificates to Rheem. If you choose to do so, you will receive the financial benefit either by Point-of-Sale Discount or after the Certificates have been created.
 - c. The time at which a water heater is taken to have been installed (date of installation) is the date when it is first able to produce and deliver hot water heated by both solar energy and its booster and is capable of delivering hot water day or night.
 - d. Rheem will not pay compensation for any variance and reserves the right to change the price offered for Certificates without notification. Rheem will pay their rate for STCs as at the day of receiving the STC Assignment form.
 - e. The Rheem STC Assignment form and required supporting documentation, with all required information complete and correct, must be received by the Rheem Administration within 11 months of the installation date, in order to allow the creation of Certificates by Rheem, otherwise a financial benefit may not be paid. Certificates must be created within 12 months of the installation date.
 - f. For information on STCs please visit the Clean Energy Regulator website <https://www.cleanenergyregulator.gov.au/RET/How-to-participate-in-the-Renewable-Energy-Target>
10. Rheem collects Participants' personal information in order to conduct this Promotion. If the personal information requested by Rheem is not provided, the Participant may not participate in this Promotion. The Participant's personal information will be handled by Rheem in accordance with its Privacy Policy which can be found at www.rheem.com.au/privacy. By participating in this promotion, each Participant is consenting to Rheem's handling of the Participant's personal information in accordance with the Rheem Privacy Policy. This use includes the use of the Participant's personal information for direct marketing purposes. Participants may choose to opt-out of the use of their personal information for direct marketing purposes by contacting Rheem's privacy officer either by:



- a. post to 1 Alan Street, Rydalmere, NSW 2116, Australia or PO Box 7508, Silverwater NSW 2128; or
 - b. email to privacy@rheem.com.au; or
 - c. telephone on 1300 446 029.
11. A Participant cannot assign or transfer or purport to assign or transfer to any other person any of its rights under these Terms. Rheem may assign or transfer to a related party any of its rights or obligations under these Terms
12. Offer not valid on Rheem Electric Solar Ready SS water heater and Rheem Electric Solar Ready VE water heaters when they are purchased and installed as an electric water heater only and not as part of a complete solar water heater system.



SCHEDULE of PARTICIPATING PRODUCTS

Rheem Solar Stainless Steel Roof Systems		All States incl. WA	All States excl. WA	WA Only
52H & 52L With NPT Series Collectors				
Non-Frost Models			YES	
52L180M575/1NPT	Rheem 52L180 1xNPT 2.4kW Silver Grey		YES	
52L300M525/2NPT	Rheem 52L300 2xNPT 2.4kW Night Sky		YES	
52L300M575/2NPT	Rheem 52L300 2xNPT 2.4kW Silver Grey		YES	
52L300M580/2NPT	Rheem 52L300 2xNPT 2.4kW Woodland Grey		YES	
52L300M725/2NPT	Rheem 52L300 2xNPT 3.6kW Night Sky		YES	
52L300M775/2NPT	Rheem 52L300 2xNPT 3.6kW Silver Grey		YES	
52L300M780/2NPT	Rheem 52L300 2xNPT 3.6kW Woodland Grey		YES	
Frost Protected Models				
52H180M775/1NPT	Rheem 52H180 1xNPT 3.6kW Silver Grey		YES	
52H300M575/2NPT	Rheem 52H300 2xNPT 2.4kW Silver Grey		YES	
52H300M725/2NPT	Rheem 52H300 2xNPT 3.6kW Night Sky		YES	
52H300M775/2NPT	Rheem 52H300 2xNPT 3.6kW Silver Grey		YES	
52H300M780/2NPT	Rheem 52H300 2xNPT 3.6kW Woodland Grey		YES	
52H300M575/3NPT	Rheem 52H300 3xNPT 2.4kW Silver Grey		YES	
52H300M725/3NPT	Rheem 52H300 3xNPT 3.6kW Night Sky		YES	
52H300M775/3NPT	Rheem 52H300 3xNPT 3.6kW Silver Grey		YES	
52H300M780/3NPT	Rheem 52H300 3xNPT 3.6kW Woodland Grey		YES	
52H & 52L With L Collectors				
Non-Frost Models			YES	
52L180M575/1L	Rheem 52L180 1xL 2.4kW Silver Grey		YES	
52L300M525/2L	Rheem 52L300 2xL 2.4kW Night Sky		YES	
52L300M575/2L	Rheem 52L300 2xL 2.4kW Silver Grey		YES	
52L300M580/2L	Rheem 52L300 2xL 2.4kW Woodland Grey		YES	
52L300M725/2L	Rheem 52L300 2xL 3.6kW Night Sky		YES	
52L300M775/2L	Rheem 52L300 2xL 3.6kW Silver Grey		YES	
52L300M780/2L	Rheem 52L300 2xL 3.6kW Woodland Grey		YES	
Frost Protected Models				
52H180M775/1L	Rheem 52H180 1xL 3.6kW Silver Grey		YES	
52H300M575/2L	Rheem 52H300 2xL 2.4kW Silver Grey		YES	
52H300M725/2L	Rheem 52H300 2xL 3.6kW Night Sky		YES	
52H300M735/2L	Rheem 52H300 2xL 3.6kW Manor Red		YES	
52H300M775/2L	Rheem 52H300 2xL 3.6kW Silver Grey		YES	
52H300M780/2L	Rheem 52H300 2xL 3.6kW Woodland Grey		YES	
52H300M575/3L	Rheem 52H300 3xL 2.4kW Silver Grey		YES	
52H300M725/3L	Rheem 52H300 3xL 3.6kW Night Sky		YES	
52H300M775/3L	Rheem 52H300 3xL 3.6kW Silver Grey		YES	
52H300M780/3L	Rheem 52H300 3xL 3.6kW Woodland Grey		YES	



52H & 52L With CSA2007 Series Collectors				
Non-Frost Models				
52L180M575/1CS07	Rheem 52L180 1xCSA2007 2.4kW Silver Grey		YES	
52L300M525/2CS07	Rheem 52L300 2xCSA2007 2.4kW Night Sky		YES	
52L300M575/2CS07	Rheem 52L300 2xCSA2007 2.4kW Silver Grey		YES	
52L300M580/2CS07	Rheem 52L300 2xCSA2007 2.4kW Woodland Grey		YES	
52L300M725/2CS07	Rheem 52L300 2xCSA2007 3.6kW Night Sky		YES	
52L300M775/2CS07	Rheem 52L300 2xCSA2007 3.6kW Silver Grey		YES	
52L300M780/2CS07	Rheem 52L300 2xCSA2007 3.6kW Woodland Grey		YES	
Frost Protected Models				
52H180M775/1CS07	Rheem 52H180 1xCSA2007 3.6kW Silver Grey		YES	
52H300M575/2CS07	Rheem 52H300 2xCSA2007 2.4kW Silver Grey		YES	
52H300M725/2CS07	Rheem 52H300 2xCSA2007 3.6kW Night Sky		YES	
52H300M775/2CS07	Rheem 52H300 2xCSA2007 3.6kW Silver Grey		YES	
52H300M780/2CS07	Rheem 52H300 2xCSA2007 3.6kW Woodland Grey		YES	
Rheem Solar Vitreous Enamel Roof Systems				
52D & 52C With NPT Series Collectors				
Non-Frost Models – With TRV				
52D180R5/1NPT	Rheem 52D180 1xNPT 2.4kW TRV Silver Grey	YES		
52D180R5/1NPT	Rheem 52D180 1xNPT 2.4kW TRV Silver Grey	YES		
52D180R7/1NPT	Rheem 52D180 1xNPT 3.6kW TRV Silver Grey	YES		
52D300R5/2NPT	Rheem 52D300 2xNPT 2.4kW TRV Silver Grey	YES		
52D300R7/2NPT	Rheem 52D300 2xNPT 3.6kW TRV Silver Grey	YES		
52D300R525/2NPT	Rheem 52D300 2xNPT 2.4kW TRV Night Sky			YES
52D300R580/2NPT	Rheem 52D300 2xNPT 2.4kW TRV Woodland Grey			YES
Non-Frost Models – Without TRV				
52D180R5/1NPT-NT	Rheem 52D180 1xNPT 2.4kW Silver Grey (no TRV)			YES
52D300R5/2NPT-NT	Rheem 52D300 2xNPT 2.4kW Silver Grey (no TRV)			YES
52D300R525/2NPT-NT	Rheem 52D300 2xNPT 2.4kW Night Sky (no TRV)			YES
52D300R580/2NPT-NT	Rheem 52D300 2xNPT 2.4kW Woodland Grey (no TRV)			YES
Frost Protected Model				
52C180R5/1J	Rheem 52C180 1xJ 2.4kW Silver Grey	YES		
52C300R5/2NPT	Rheem 52C300 2xNPT 2.4kW Silver Grey	YES		
52C300R7/2NPT	Rheem 52C300 2xNPT 3.6kW Silver Grey	YES		



Rheem Solar Electric Boosted Ground Systems				
Loline SS Direct Series				
5A2325M72/2NPT	Rheem Loline SS 5A2325 2-NPT 3.6kW		YES	
5A2325M72/3NPT	Rheem Loline SS 5A2325 3-NPT 3.6kW		YES	
5A2325M72/2CS07	Rheem Loline SS 5A2325 2-CS07 3.6kW (Zones 3 & 4 only)		YES	
Loline VE Direct NPT Series				
51127107/2NPT	Rheem Loline VE 511271 2xNPT 3.6kW	YES		
51127107/3NPT	Rheem Loline VE 511271 3xNPT 3.6kW	YES		
51132507/2NPT	Rheem Loline VE 511325 2xNPT 3.6kW	YES		
51132507/3NPT	Rheem Loline VE 511325 3xNPT 3.6kW	YES		
51141007/2NPT	Rheem Loline VE 511410 2xNPT 3.6kW	YES		
51141007/3NPT	Rheem Loline VE 511410 3xNPT 3.6kW	YES		
Loline VE Direct CS07 Series				
(Recommended for Zones 3 & 4 only)				
51127107/2CS07	Rheem Loline VE 511271 2xCSA2007 3.6kW	YES		
51132507/2CS07	Rheem Loline VE 511325 2xCSA2007 3.6kW	YES		
51141007/2CS07	Rheem Loline VE 511410 2xCSA2007 3.6kW	YES		
51141007/3CS07	Rheem Loline VE 511410 3xCSA2007 3.6kW	YES		
Loline VE Solar Ready Direct Series				
51M250S/2NPT	Rheem SR VE 250 Loline 2-NPT 3.6kW	YES		
51M250S/3NPT	Rheem SR VE 250 Loline 3-NPT 3.6kW	YES		
51M250S/2CS07	Rheem SR VE 250 Loline 2-CSA2007 3.6kW	YES		
51M315S/2NPT	Rheem SR VE 315 Loline 2-NPT 3.6kW	YES		
51M315S/3NPT	Rheem SR VE 315 Loline 3-NPT 3.6kW	YES		
51M315S/2CS07	Rheem SR VE 315 Loline 2-CSA2007 3.6kW	YES		
Premier Loline Drain Back SPA Series – Frost Protected				
59127007/2SP	Rheem Premier Loline 591270 2xSPA2000 3.6kW	YES		
59127007/3SP	Rheem Premier Loline 591270 3xSPA2000 3.6kW	YES		
Premier Loline Drain Back CS07 Series – Frost Protected				
59127007/2CS07	Rheem Premier Loline 591270 2xCSA2007 3.6kW	YES		
59127007/3CS07	Rheem Premier Loline 591270 3xCSA2007 3.6kW	YES		
Rheem Solar Gas Boosted Ground Systems				
Premier Loline Drainback SPA Series – Frost Protected				
596270/2SP-NG	Rheem Premier Loline 596270 2xSPA2000 26L Natural	YES		
596270/2SP-PG	Rheem Premier Loline 596270 2xSPA2000 26L Propane	YES		
596270/3SP-NG	Rheem Premier Loline 596270 3xSPA2000 26L Natural	YES		
596270/3SP-PG	Rheem Premier Loline 596270 3xSPA2000 26L Propane	YES		
Premier Loline Drainback CS07 Series – Frost Protected				
596270/2CS07-NG	Rheem Premier Loline 596270 2xCSA2007 26L Natural	YES		
596270/2CS07-PG	Rheem Premier Loline 596270 2xCSA2007 26L Propane	YES		
596270/3CS07-NG	Rheem Premier Loline 596270 3xCSA2007 26L Natural	YES		
596270/3CS07-PG	Rheem Premier Loline 596270 3xCSA2007 26L Propane	YES		

Rheem Heat Pump Systems				
AmbiPower MDc-180 Rheem Series Heat Pump				
R513a Refrigerant Range				
551D180C3P	Rheem Ambipower MDc-180 Heat Pump R513a 1.4kW Plug & Lead	YES		
551D180C3P/B	Rheem Ambipower MDc-180 Heat Pump R513a 1.4kW Plug & Lead Blue Anode	YES		
551D180C5	Rheem Ambipower MDc-180 Heat Pump R513a 2.4kW	YES		
551D180C5/B	Rheem Ambipower MDc-180 Heat Pump R513a 2.4kW Blue Anode	YES		
Ambiheat HDc-270 Platinum Series Heat Pump				
R513a Refrigerant Range				
571D270R5	Rheem Ambiheat HDc-270 HP Sidev R513a 2.4kW	YES		
571D270R5/B	Rheem Ambiheat HDc-270 HP R513a 2.4Kw Blue Anode	YES		
AmbiPower 280e Rheem Series Heat Pump				
Non-Wi-Fi Range				
R290 Refrigerant Range				
551E280G3P	Rheem AmbiPower 280e R290 Heat Pump 1.5kW Plug Lead	YES		
551E280G3P/BL	Rheem AmbiPower 280e R290 Heat Pump 1.5kW Plug Lead Blue Anode	YES		
551E280G5	Rheem AmbiPower 280e R290 Heat Pump 2.4kW	YES		
551E280G5/B	Rheem AmbiPower 280e R290 Heat Pump 2.4kW Blue Anode	YES		
Wi-Fi Range				
551E280R5NT	Rheem AmbiPower 280e R290 Heat Pump 2.4kW Wi-Fi	YES		
551E280R5NT/BL	Rheem AmbiPower 280e R290 Heat Pump 2.4kW Blue Anode Wi-Fi	YES		
551E280R3PT	Rheem AmbiPower 280e R290 Heat Pump 1.5kW Plug Wi-Fi	YES		
551E280R3PT/BL	Rheem AmbiPower 280e R290 Heat Pump 1.5kW Plug Wi-Fi Blue Anode	YES		
AmbiPower Split 5kW R290 Rheem Series Heat Pump Complete				
R290 Refrigerant Range				
565E315R0	Rheem Ambipower Split 565E315 HP SYS VE R290		YES	
565E32AM0	Rheem Ambipower Split 565E32A HP SYS SS R290		YES	

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